

DEPARTMENT OF SOCIAL SERVICES

744 P Street, Sacramento, CA 95814

April 23, 1984



ALL-COUNTY INFORMATION NOTICE I- 41-84

TO: ALL COUNTY WELFARE DIRECTORS

SUBJECT: AFDC CORRECTIVE ACTION CLEARINGHOUSE

REFERENCE:

The members of the Statewide Corrective Action Committee would like to request your help in the further development of the statewide AFDC Corrective Action Clearinghouse. Our goal is to develop the capability to learn from each other's experiences in error prevention efforts. A clearinghouse which contains useful information and is readily accessible can become an important tool we can all use for identifying successful corrective action strategies. We need the cooperation and effort of county welfare departments and DSS to create such a clearinghouse.

Last March (ACIN I-36-83), DSS requested corrective action input in the specific area of Unemployment Compensation errors. We now would like to broaden our information gathering efforts to include all areas of error. We are requesting brief descriptions of corrective actions which seek to correct or prevent errors in specific error elements (e.g., WIN, earned income, etc.) or corrective actions which cut across a number of error elements. The criterion for choosing an action to submit is whether you think your experience may be of value to another county. We would like to emphasize that identifying actions which have not worked is as important as sharing successes. This gathering of information from counties will parallel and complement the effort being made in the AFDC Corrective Action Bureau to identify significant corrective action experiences contained in the county corrective action plans submitted every six months.

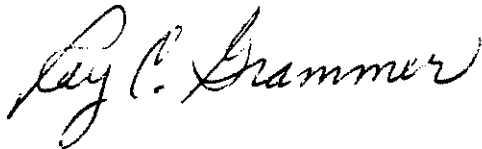
In order to make submission and retrieval of information as easy and efficient as possible, we have attached a summary form for your use.

Send only the summary form at this time (one per corrective action); AFDC staff will request additional information as it is needed. Please send the summaries to the AFDC Corrective Action Bureau, Department of Social Services, 744 P Street, M.S. 16-30, Sacramento, CA 95814.

Thank you for your efforts.



LINDA S. McMAHON, Director
Department of Social Services



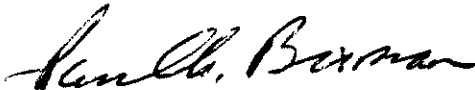
RAY C. GRAMMER, Director
Lassen County Welfare Department



EDDY S. TANAKA, Director
County of Los Angeles
Department of Public Social Services



EUGENE R. MEDLIN, Director
Stanislaus County Welfare Department



PAUL A. BERMAN, Director
El Dorado County Welfare Department

Attachment

cc: CWDA

AFDC CORRECTIVE ACTION CLEARINGHOUSE

COUNTY CORRECTIVE ACTION SUMMARY

County: _____

Date: _____

I. What was the problem?

II. What corrective action was taken?

III. How well did it work?

IV. Contact Person for Additional Information:

Name: _____

Phone: _____